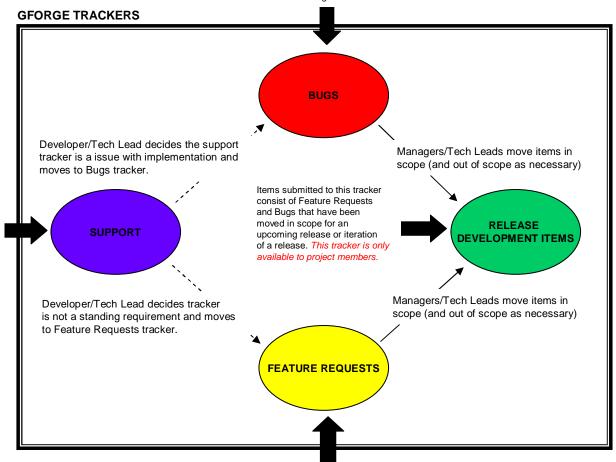
Items submitted to this tracker capture product defects. Entries will primarily be logged by the QA Engineer during QA or UAT testing.



Items submitted to this tracker consist of potential requirements for the product. These entries are functional and nonfunctional features that users or product managers want implemented.

Items submitted to this tracker consist of product support tickets that the development team responds to. An entry must be made every time a developer or project manager performs work related to production support i.e. helping to resolve user issues via listserv or NCICB Tier 1 Support.